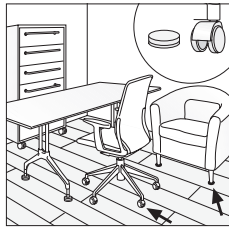
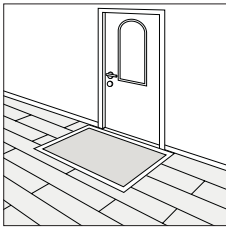
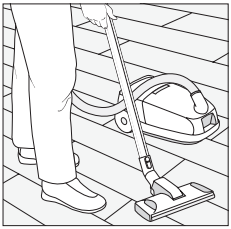




FLOOR CARE GUIDE



PREVENTATIVE MAINTENANCE

To ensure the full benefit of warranties and to extend the beauty of your new hardwood floor, we recommend the following preventative maintenance steps for your hardwood floor.

traffic areas and at sinks. Mats and area rugs should be slip resistant with backing that will not discolor the floor.

- Area rugs should be moved occasionally, as they block sunlight and may give the appearance of discoloration under the rug.

- To help guard against scratches and dents, install felt floor protectors under furniture legs and equipment.
- Use soft rubber castors for rolling furniture.
- Remove high heels or shoes that need repair. Some types of high heel shoes can severely damage the surface of any floor covering.
- Maintain a healthy humidity at 35–60%. Certain regions within North America have extreme changes in humidity levels that can affect all wood floors. To maintain the humidity at the healthy range of 35–60%, it may require either a humidifier or a dehumidifier.

REGULAR MAINTENANCE

- Do not let sand, dirt and grit build up on your floors.
- Dust, sweep and vacuum floors regularly.
- For normal cleaning use a sponge mop with clear water, squeezed very dry. **DO NOT wet mop your hardwood floor.**
- All newly installed flooring needs to be swept or vacuumed, removing any dirt or debris before using liquid flooring cleaner. For heavier cleaning, use hardwood floor cleaner specified for polyurethane coated hardwood floors with a sponge or sponge mop. Hardwood floor cleaner is available at most local hardware stores. **DO NOT use a steam cleaner and never use wax!**